

MX HOMEPRO

DEALER ACCESS



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Benefits of the Dealer Account:

Creating a free Dealer Account unleashes the power of efficiency thanks to the following functionality:

1. The ability to **integrate Z-Wave devices into MX HomePro**, a Dealer Account is REQUIRED to perform this action.
2. **Store and manage** jobs in the cloud:
 - **Create sub-accounts** for employees
 - **Set** and control **limitations**
3. **Create** and **save templates**:
 - **Room-based** templates to maximize efficiency
 - **Device-based** templates to fine-tune functionality
4. **End-user** has **no access** to the system programming.
5. **Easily view and access** the jobs listed under the Dealer Account.

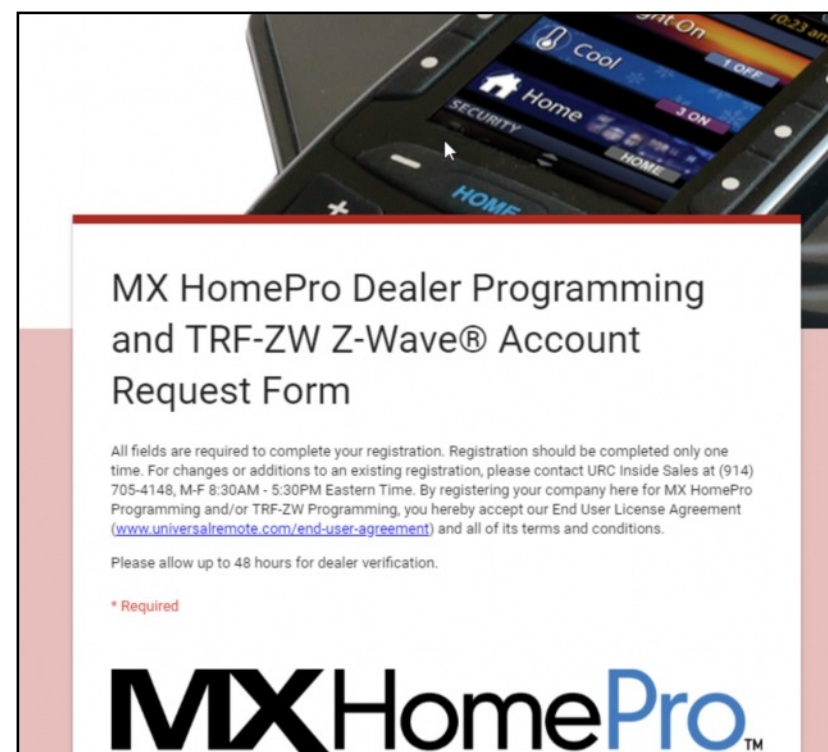
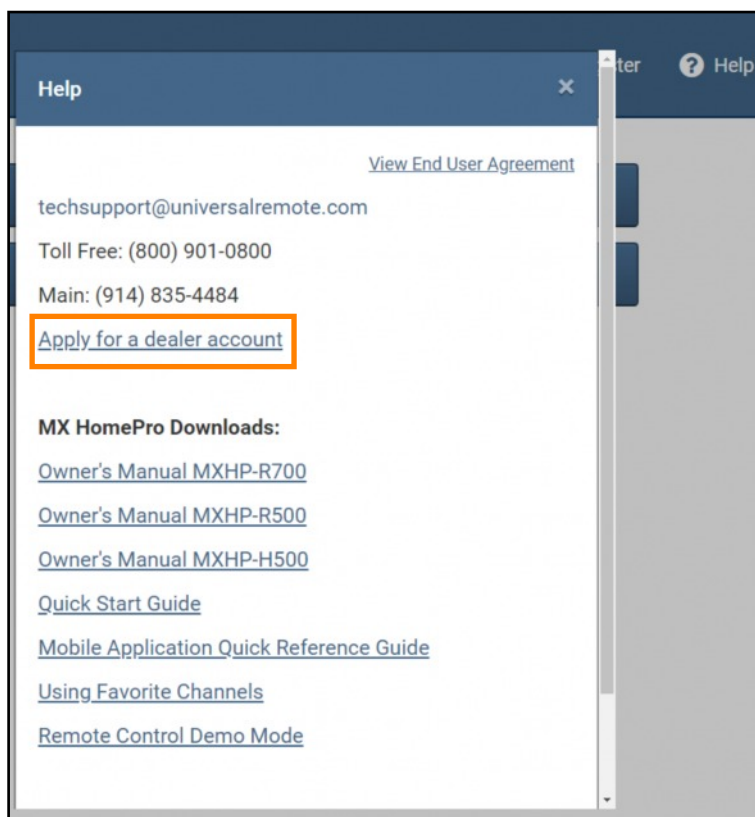


Creating a Dealer Account:

The basic steps to creating a Dealer Account are as follows:

1. Go to the MX HomePro Editor by selecting [here](#).
2. Click on Help to view the menu.
3. Select **Apply for a dealer account**.
5. Once the form has been submitted and processed, an email is sent with information on how to reset your password and finalize your account.

Confirmation emails are sent during business hours and may take up to two (2) business days.
6. This form create both an **MX HomePro and Z-Wave Account**.



Dealer Account Settings:

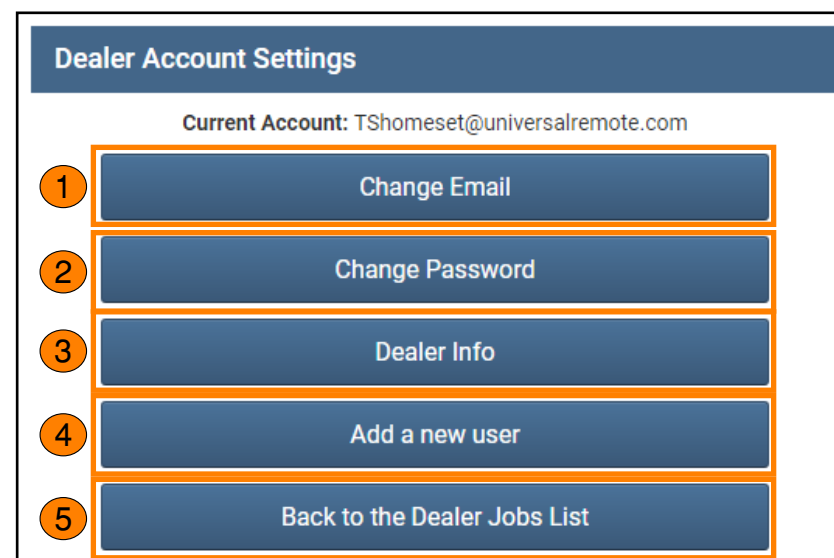
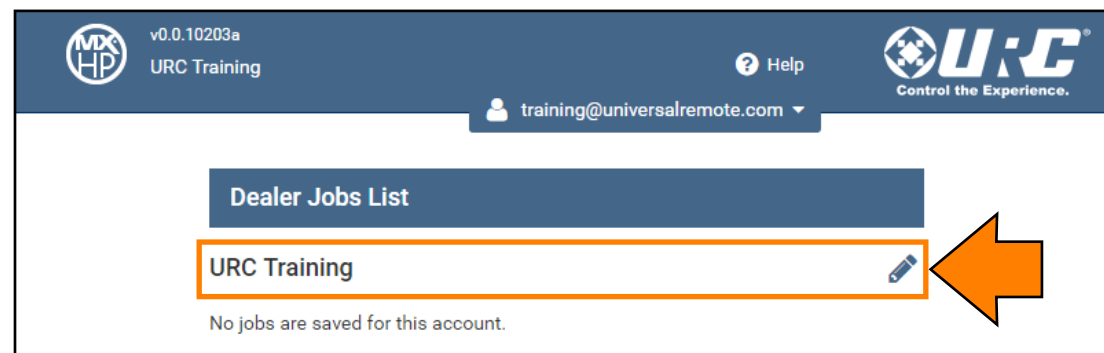
In Dealer Account Settings you have the ability to create and manage multiple users. A user is an associate that works for the dealer (not an end-user) that has access to the editor to create and manage jobs.

This format allows for simple, cloud-based management that can be accessed from anywhere you can access an Internet connection.

Once logged in, click the **pencil icon** to enter the **Dealer Account Settings** (see image to the right).

The following options can be found under the **Dealer Account Settings**:

1. **Change Email:** Select this option to **change the email address** associated with the account.
2. **Change Password:** Select this option to **change the password** associated with the account.
3. **Dealer Info:** Shows all of the authorized users and their information such as account type, phone number, and email address. You can also delete users from here to remove their access.
4. **Add a New User:** Select to add a new user:
 - a. **Dealer Installer/Programmer:** Allows for full access including adding and editing other users.
 - b. **Sales Person:** Has the ability to view jobs and information only. Jobs cannot be edited or deleted.
5. **Back to the Dealer Job List:** Select to return back to the Dealer Job List that you see when first logging in.




Registering a System:

A new MX HomePro system is first created with the end-user information and then added to the Dealer Account. This allows for a separate username and password for each system while creating a portal to view and manage all dealer systems at a glance.

This section covers the steps required to create a customer's system and register it to your Dealer Account:

1. After obtaining the URC Programming Key, go to the MX HomePro Editor and select **Register a new system here**.
2. Enter the **URC Programming Key**.
3. Select **I need to create a user account**.
4. Check the box at the left of **Add this system to my Dealer/Employee Account (optional)**.
5. Enter your **Dealer Account credentials**.
6. Select **Next**.



The screenshot shows the MX HomePro Dealer Access interface. At the top, there is a header with the MX HP logo, version v1.2.05012, and links for Login / Register and Help. The main content area has two buttons: "Register a new system here" (callout 1) and "Login to existing system". Below this is the "Registration" form. The form has a dropdown for "Base Station Model Name" set to "MXHP-H500". A section for "Provide a URC programming Key" (callout 2) contains four input fields with values "FFE1", "001F", "LOPE", and "10FF". Below this are two radio buttons: "Add this system to an existing user's account" and "I need to create a user account" (callout 3). The "I need to create a user account" option is selected. Below the radio buttons is a checkbox for "Add this system to my Dealer/Employee Account (optional)" (callout 4), which is checked. Below the checkbox are two input fields for email and password. The email field contains "TShomeset@universalremote.com" (callout 5) and the password field contains ".....". At the bottom of the form are "Back" and "Next" buttons (callout 6).

7. Enter **your email address** to receive a temporary password used for configuring the end-user's account and select **Next**.
8. Enter the **end-user's information** to create a new user:
 - a. **Enter the Temporary Password:** Use the temporary password received in the previous step.
 - b. **Enter the User's Email Address:** Enter the end-user's email address, assure this is a valid email and one that is accessible.

The end-user receives an email instructing them to change their password. It also contains links to download the control apps and owner's manuals.

- c. **Enter a Username:** Create a username for the **end-user's** MX HomePro account.
- d. **Enter a New Password:** Create a password for the **end-user's** MX HomePro account.
- e. **Confirm New Password:** Re-enter the password.
- f. Select **Next**.


Send Temporary Password

Enter your email address to receive a temporary password used for setting up the user's account.

Tip: Enter an email address that you can check easily from a mobile device or a PC. Do not use the customer's email address to receive the temporary password for setting up this system. Ideally, enter an email address that is easily accessible from your mobile phone or your PC.

Enter your email address here...

◀ Back
Next ▶

MX HP v0.0.10203a
Login / Register ? Help


Create New User

A

Enter the temporary password

B

Enter the user's email address

C

Enter a username

D

Enter a new password

E

Confirm new password

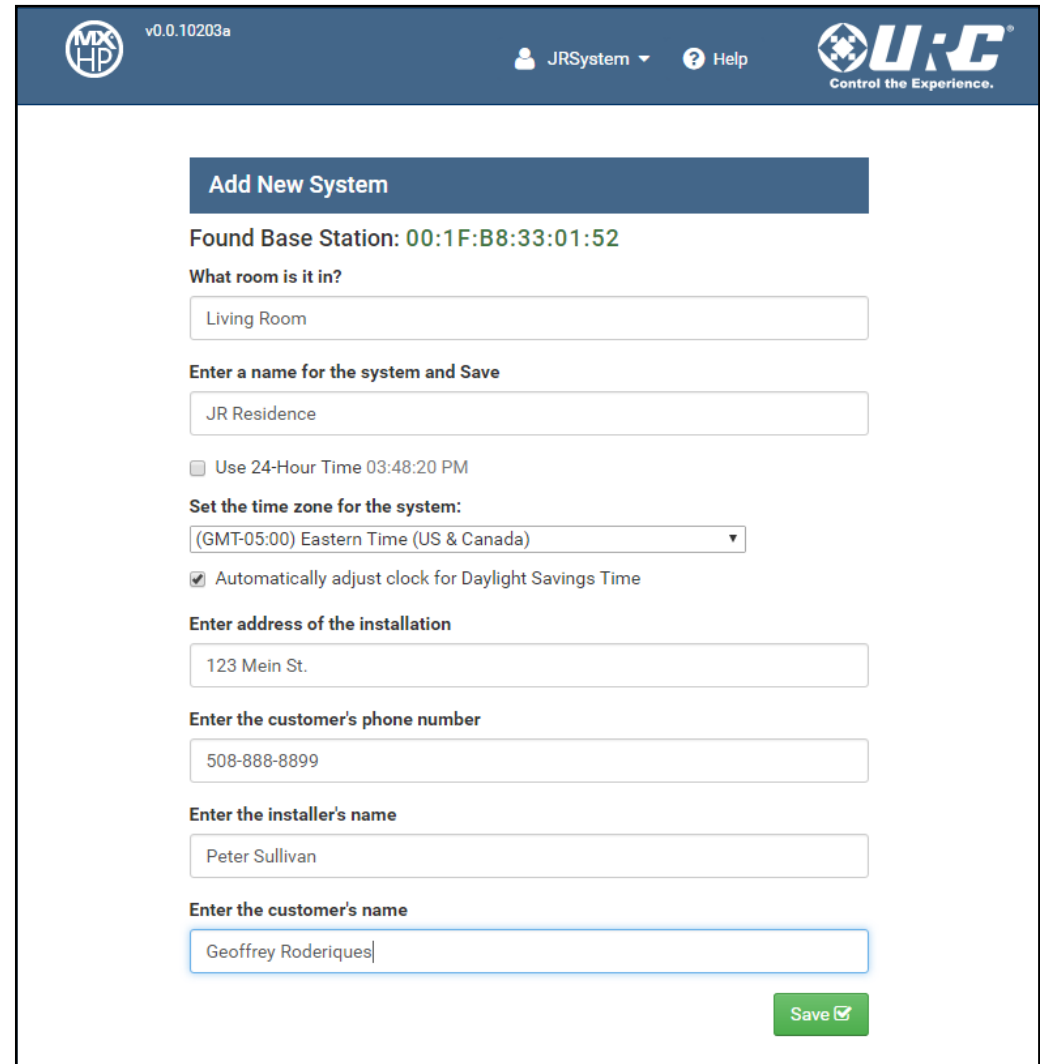
◀ Back

Next ▶
F

- The **Add New system** screen is displayed, populate the information and click Save to start designing the system

Information here can be changed in the Home Overview tab of the MX HomePro Editor.

The system has been registered to your **Dealer Account** and is displayed on your **Job List**.



MX HP v0.0.10203a JRSYSTEM ? Help URC Control the Experience.

Add New System

Found Base Station: 00:1F:B8:33:01:52

What room is it in?
Living Room

Enter a name for the system and Save
JR Residence

☐ Use 24-Hour Time 03:48:20 PM

Set the time zone for the system:
(GMT-05:00) Eastern Time (US & Canada)

☒ Automatically adjust clock for Daylight Savings Time

Enter address of the installation
123 Mein St.

Enter the customer's phone number
508-888-8899

Enter the installer's name
Peter Sullivan

Enter the customer's name
Geoffrey Roderiques

Save

Virtual Editor:

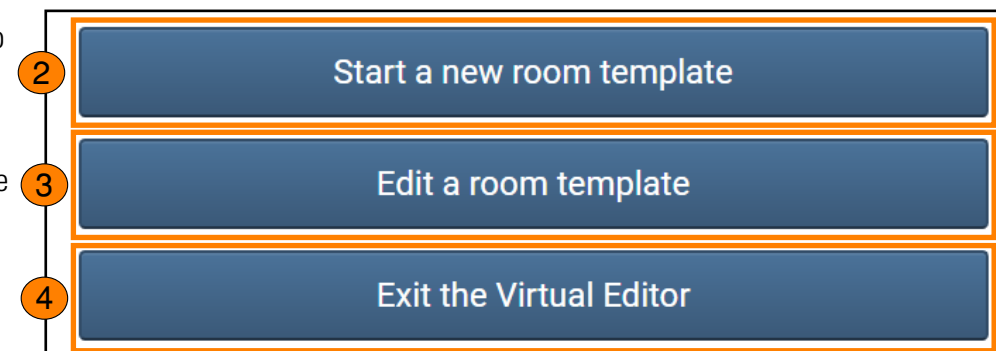
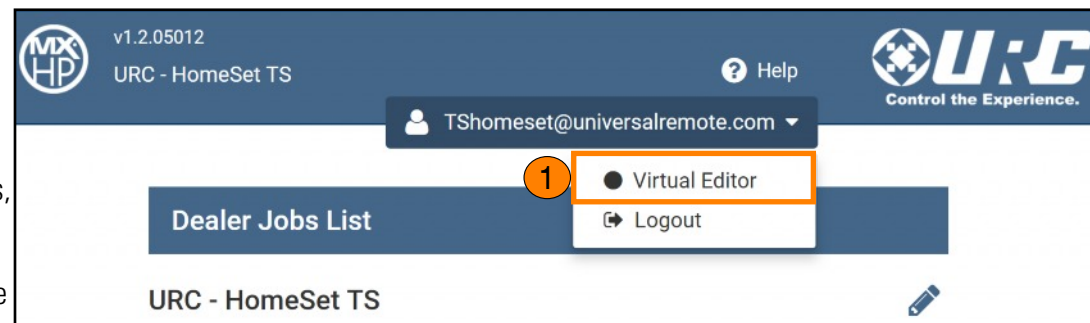
The Virtual Editor brings efficiency to a new level by offering the ability to create and save design templates for rooms and devices for use in future systems.

These templates, which can be edited, give designers a jump start on creating new jobs, while allowing new designers the ability to quickly employ proven designs.

This section shows you how to create and edit templates using the Virtual Editor for use in future systems.

To do so, follow these steps:

1. Log into your **Dealer Account** and click on **Virtual Editor** from the drop-down menu.
2. Select **Start a new room template** to start the process. Follow the prompts to create your system template. The information is automatically saved in real-time to your **Dealer Account File Explorer**.
3. Select **Edit a room template** to make edits to any saved room templates. Once this button is selected, a list of previously programmed templates displays. Select a previous template to edit.
4. Select **Exit the Virtual Editor** to return to the Dealer Account Job's List.



File Explorer:

File Explorer is a powerful tool that enables you to import and export rooms as templates, and entertainment devices as files.

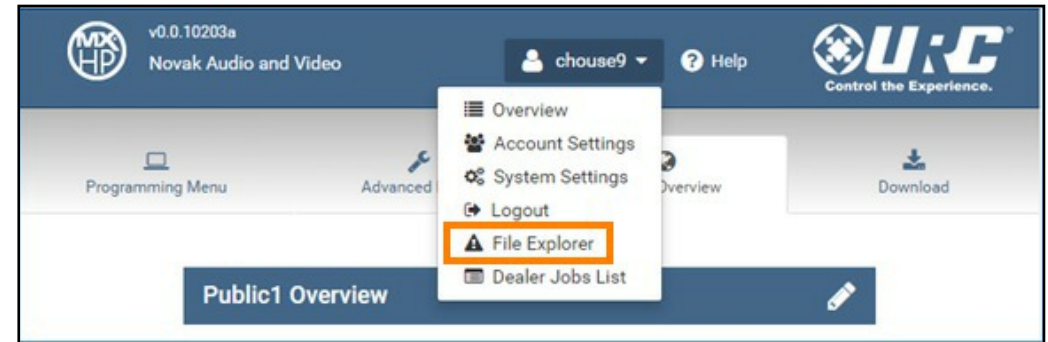
This section will cover the functionality of this tool:

1. Select a **job** from your **Dealer Job List**.
2. Select **File Explorer** from the drop-down menu.
3. **Export a Room as a Template:** Allows you to select a room from the job that you selected and save it as a template for future use.

Just follow the prompts and give the room a new name before exporting it.

4. **Export an Entertainment Device File:** Allow you to export an entertainment device from a room that is in the job that you selected. You can give the device file a new name prior to exporting it.
5. **Import a Room from a Template:** Once selecting a job that you would like to import, selecting this option allow you to import a saved room template.
 - **Creating a new room:** Make sure you have added an additional hub.
 - **Adding to an existing room:** The existing information is overwritten by the new template that was added.
 - This option allows you to delete and manage your saved room templates
6. **Import an Entertainment Device File:** After selecting this option, you shall see a list of saved device files. You can enter a new name for the device and set all of the hardware parameters (IR port settings, etc.).

This option allows you to delete and manage your saved **Entertainment Device Files**.



System Settings:

Once logged into a job, you can choose System Settings from the drop down menu. This section covers the options found here:

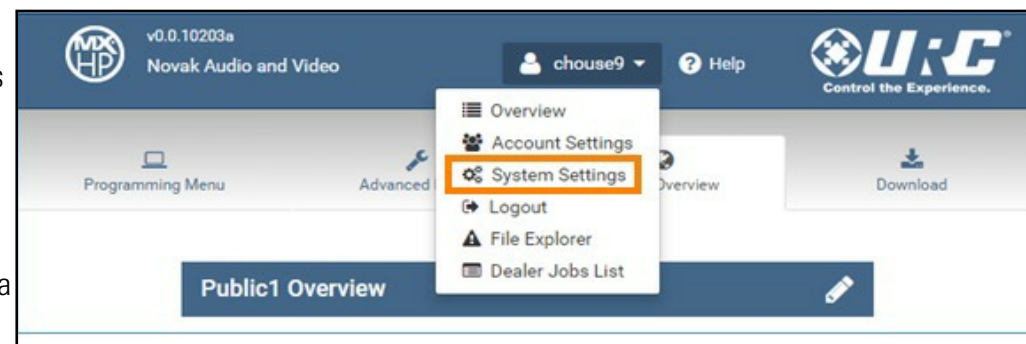
1. **Change the time settings for this system:** Set the time zone for the system, set it to automatically adjust for Daylight Savings Time, or use 24 Hour Time.
2. **Replace a base station for this system:** Select to replace a base station on a system. Assure that the replacement base station is powered up and a URC Programming Key is available.

After clicking on this option, select the base station you want to replace and enter the new URC Programming Key.

3. **Switch to programming a different system:** Selecting this button returns you to the Dealer's Job List.
4. **Delete a system permanently:** This button is unavailable unless you have Administrator privileges. Once a system is deleted, it can't be returned.
5. **Change Home button behavior for remotes:** Allows you to choose how the remote navigates through its menus when the Home button is pressed.

Below are the available options:

- The Home button always goes to the **top level menu**
- The Home button acts as a **back navigation** button



Change the time settings for this system

Replace a base station for this system

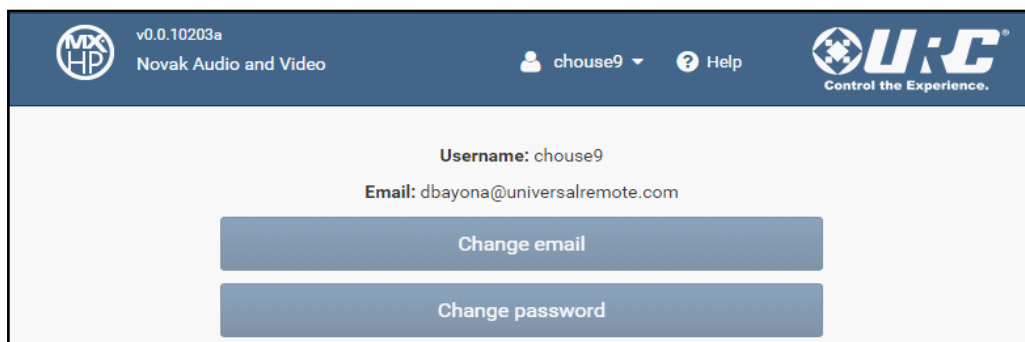
Switch to programming a different system

Delete a system permanently

Change Home button behavior for remotes

Account Settings:

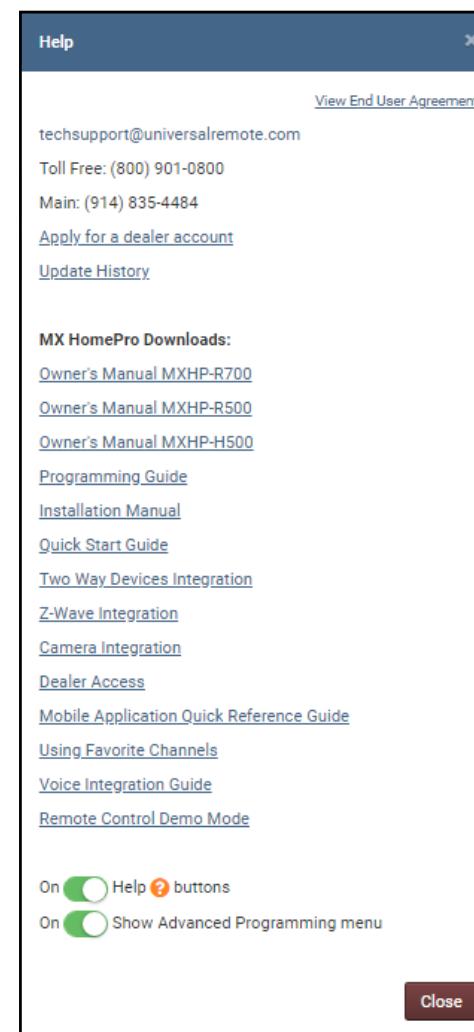
Once logged into a job, you can choose Account Settings from the drop down menu. This will display the username and email information for the job. These can't be changed unless you have Administrator privileges.



The screenshot shows the top navigation bar with the MX HP logo, version v0.0.10203a, and the text "Novak Audio and Video". The user is logged in as "chouse9" with a dropdown arrow next to the name. A "Help" button is visible. Below the navigation bar, the user's "Username: chouse9" and "Email: dbayona@universalremote.com" are displayed. Two buttons are present: "Change email" and "Change password".

Additional Information:

Clicking the **HELP** button at any time will bring you to a menu that allows you to download the latest guides and manuals, and turn Help buttons and the Advanced Programming menu on and off.



The screenshot shows the "Help" menu. At the top, there is a "View End User Agreement" link. Below this, contact information is listed: "techsupport@universalremote.com", "Toll Free: (800) 901-0800", and "Main: (914) 835-4484". There are links for "Apply for a dealer account" and "Update History". A section titled "MX HomePro Downloads:" lists several links: "Owner's Manual MXHP-R700", "Owner's Manual MXHP-R500", "Owner's Manual MXHP-H500", "Programming Guide", "Installation Manual", "Quick Start Guide", "Two Way Devices Integration", "Z-Wave Integration", "Camera Integration", "Dealer Access", "Mobile Application Quick Reference Guide", "Using Favorite Channels", "Voice Integration Guide", and "Remote Control Demo Mode". At the bottom, there are two toggle switches: "Help ? buttons" (which is turned on) and "Show Advanced Programming menu" (which is also turned on). A "Close" button is located at the bottom right of the menu.