

DEMO MODE

MX HOMEPRO

**MX·HomePro™**

DEMO MODE  
MX HOMEPRO



# DEMO MODE

# MX HOMEPRO

## Overview:

Demo Mode synthesizes a fully functional MX HomePro system when an active network and/or an MX HomePro hub *is not available*. This feature is **ONLY** available for the MXHP-R700 and MXHP-R500 (MX HomePro) remote control.

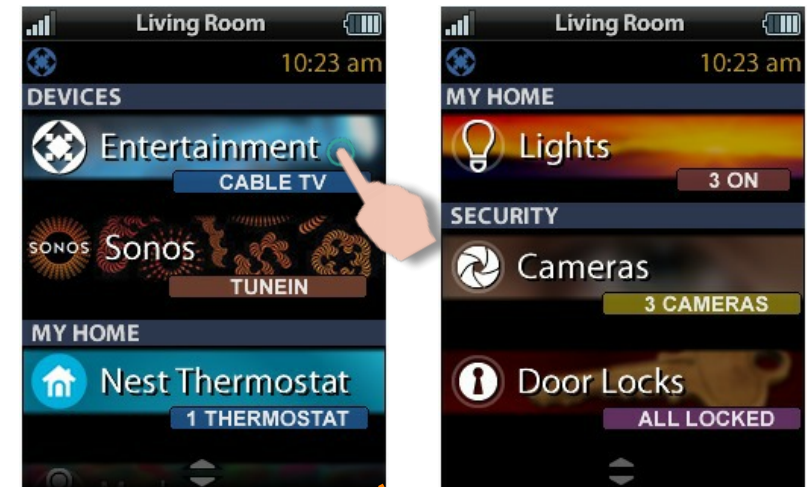
Demo Mode displays the following menu items:

- Entertainment Menu:
  - ☐ Cable TV
  - ☐ Blu-ray
  - ☐ Scheduled Entertainment Events
- Sonos (Two-way Device)
- Lights (Z-Wave)
- Nest Thermostat (Two-way Device)
- Cameras (Z-Wave)
- Door Locks (Z-Wave)

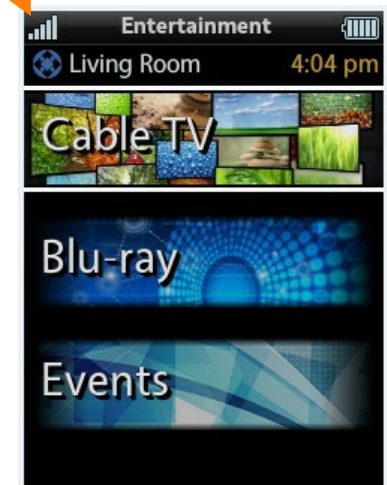
To enable Demo Mode, the remote control is required to have **firmware** version 1.4.11.0 or greater. There are three (3) possible scenarios that can be encountered when enabling Demo Mode:

1. Out the Box - Firmware 1.4.11.0 or Higher
2. Out the Box - Firmware Below 1.4.11.0
3. Enabling Demo Mode on a Pre-Programmed Remote

Each scenario is a separate section in this document.



**i** Scroll down on Main Menu to reveal additional options.  
Selecting Entertainment displays the Entertainment Menu.



# DEMO MODE

## MX HOMEPRO

### Out the Box - Firmware 1.4.11.0 or Higher:

Follow these steps if the firmware version is 1.4.11.0 or greater:.

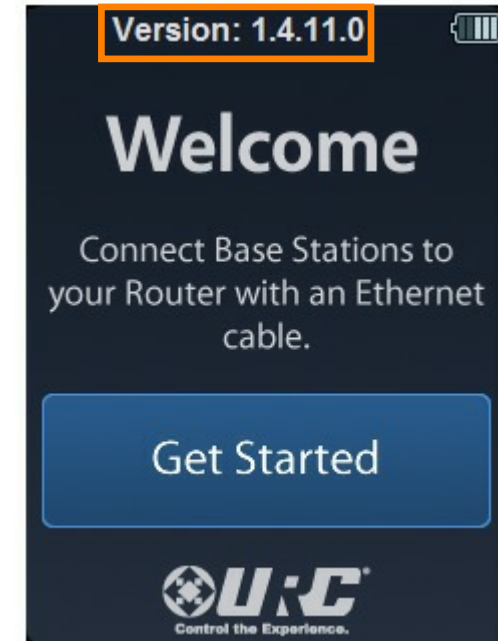
1. Insert the remote control battery and wait for the device to boot up. Once initialized, the **Welcome** screen is displayed.
2. Verify the version number listed at the top of the **Welcome** screen (see image to the right).



3. Press and hold the **PREV CH** and number **7** numeric button simultaneously for **five (5) seconds**.



Demo Mode can **ONLY** be accessed from the remote control's **Welcome** screen. A progress bar moves along the top of the screen as these buttons are held. When complete, the remote control enters **Demo Mode**.



The device is now in **Demo Mode**. It can be navigated to all the screens that are a part of the **Demo Mode**. The device functions as if it was pre-programmed with the available categories listed in [Page 1](#) of this document.

If the remote navigates past the **Welcome** screen, press the **Home** button on the remote control and select the option **Reboot & Start Over**. Start again from the first step on this page.

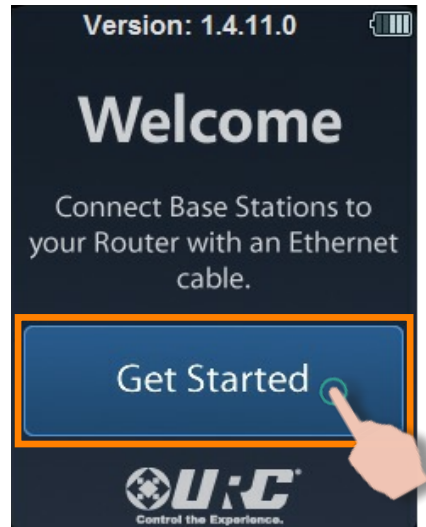
# DEMO MODE

# MX HOMEPRO

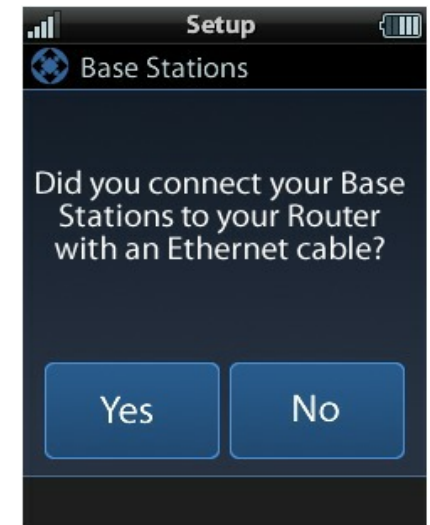
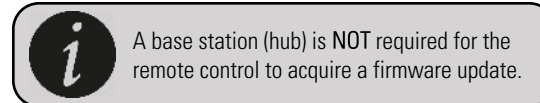
## Out the Box - Firmware Below 1.4.11.0

The following steps are to be performed if the remote control does not match the firmware requirements. This process updates the firmware and prepares the device to enter Demo Mode:

1. Select Get Started.



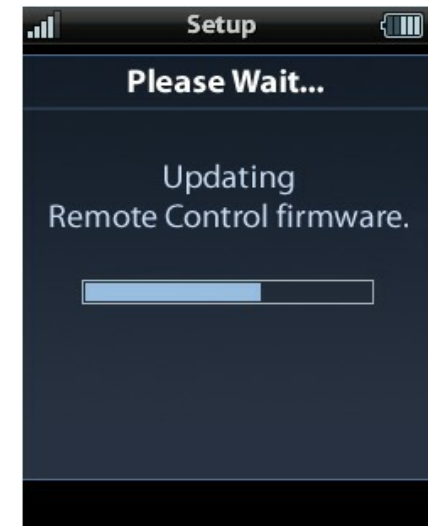
2. Select Yes.



3. A wireless search is initiated from the previous step. Once complete, a list of available networks is provided. Select a Wi-Fi network and enter password if needed.



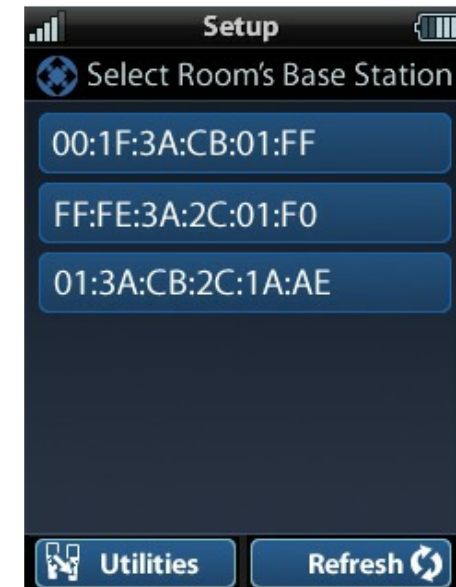
4. After selecting a Wi-Fi network, the firmware process begins automatically. Please wait until this progress bar completes.



# DEMO MODE

# MX HOMEPRO

5. After the firmware update, the remote control reboots to a screen where it searches for any available base station (hub). Press the Home button.



6. Select Reboot & Start Over.

At this point the remote control meets the firmware requirements.  
Refer to [Page 2](#) of this documents for the Demo Mode enabling procedure.



# DEMO MODE

# MX HOMEPRO

## Enabling Demo Mode on a Pre-Programmed Remote:

Any remote control pre-loaded with a system file can be set to run in Demo Mode. Perform the following actions:

1. Press and hold the Home and ENT button for five (5) seconds.



2. The Settings Menu is displayed, navigate down to the **Firmware Update** button and select it. If the remote control is already up-to-date skip to **Step 4** on the following page.





# DEMO MODE

# MX HOMEPRO

3. Press and hold the Home and ENT button for five (5) seconds.



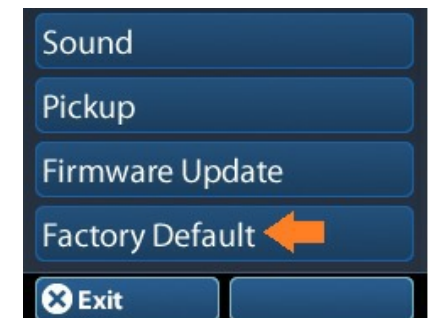
4. Navigate to the Factory Default option and hold the SEL button for five (5) seconds. The remote reboots and now displays the Welcome screen.



Keep in mind, a Factory Reset erases the pre-programmed file. It is possible to exit Demo Mode and re-download on to the remote control.

At this point the remote control meets the firmware requirements and is ready to enter Demo Mode.

Refer to [Page 2](#) of this documents for the Demo Mode enabling procedure.



# DEMO MODE

# MX HOMEPRO

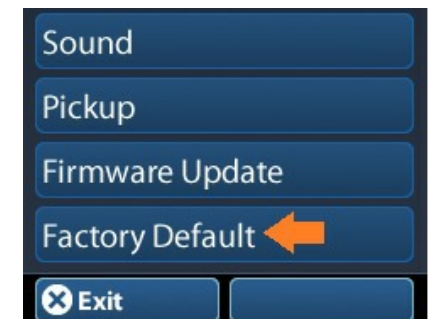
## Disabling Demo Mode:

To turn off Demo mode on a remote control follow these steps:

1. Press and hold the Home and ENT button for five (5) seconds.



2. Navigate to the Factory Default option and hold the SEL button for five (5) seconds.

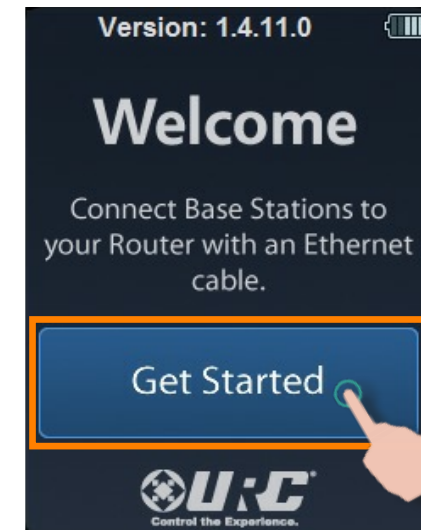




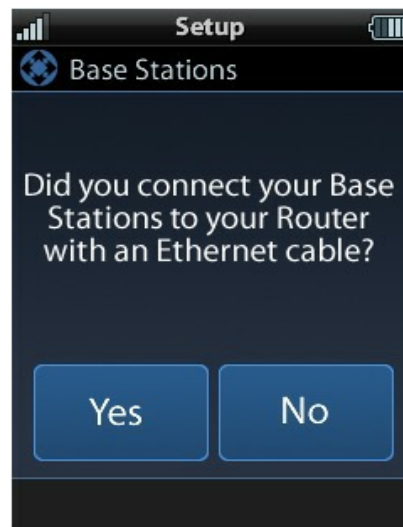
# DEMO MODE

# MX HOMEPRO

3. Allow the remote control to reset and reboot. Once completed the Welcome screen is displayed.
4. To re-program the remote control, select Get Started.



5. Select Yes.



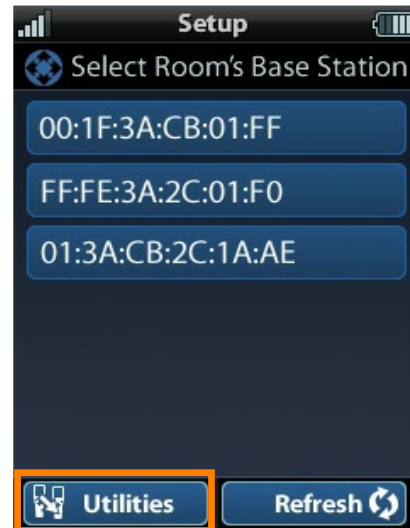
6. A wireless search is initiated from the previous step. Once complete, a list of available networks is provided. Select a Wi-Fi network and enter password if needed.



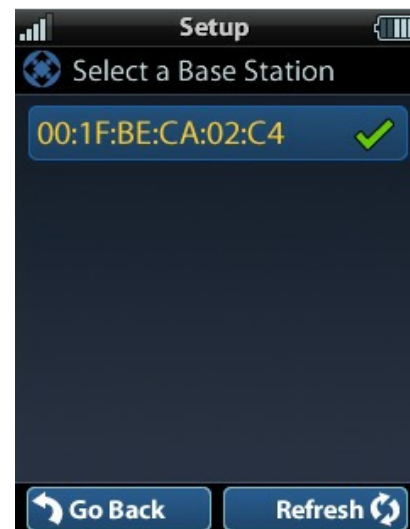
# DEMO MODE

# MX HOMEPRO

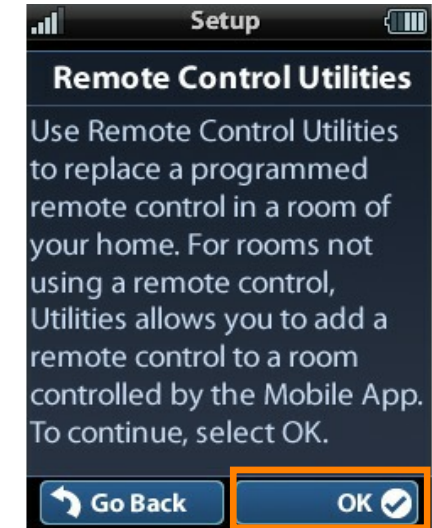
7. Select the Utilities button located on the lower left of the remote control's screen.



9. Select the MAC address of the base station (hub) that the remote control was previously paired with.



8. Select OK.



10. The Ready for Programming screen is displayed.

In about 30-60 seconds, the remote control re-loads the information from system it was previously programmed for.

There is no need to re-download to the system from the editor.

If using a TRF-ZW Gateway, login credentials must be re-entered on the remote control under Accessory Account Info on the Settings Menu.

