

# Favorite Channel Module

Powered by  gracenote.

## User Setup Guide



## **Introduction**

URC introduces the Favorite Channel module that gives you access to all of your favorite TV programming right at your fingertips. This module is easy to setup and can be edited or changed on the fly..

**This is provided by URC as a limited trial for up to one (1) year. The system automatically notifies you prior to the end of this subscription.**

## **Features and Benefits**

This module is designed to provide some of these key features:

- **Programming Flexibility**

This module may be added to virtually any video service provider that offers live programming (i.e. Cable, TiVo, Satellite, DVR, or TV Tuner).

- **Favorites Page**

Contains user selected favorite channels. Easily customizable via the Add/Edit button and can hold up to sixty (60) channels.

- **Live Programming Information**

Highlighting a favorite channel on the user interface gives a preview to “what’s showing” on that channel. Your channel lineup can be refreshed manually or automatically to provide up-to-date channel numbers and logos.

- **FavSurf**

Allows user to add up to twelve (12) different genre based favorite channels. Quickly maneuver through various different channels based on a particular genre.

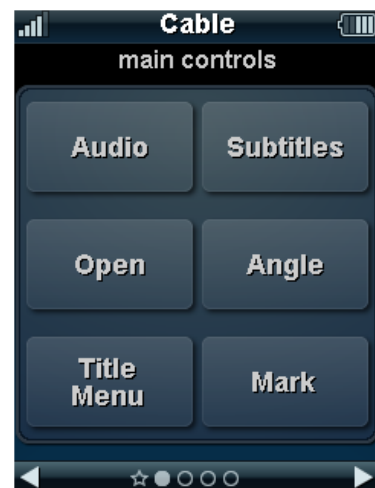
## **Finding Favorites**

URC offers both hard-buttoned remotes, in-wall touch screen interfaces, and mobile device interfaces. Finding the Favorite tab is simple:

### **Hard-Button Remote**

Opening the Favorites page is performed by pressing the left page button on your remote. Moving through the Favorites page is accomplished by the Up/Down/Left/Right keys on the user interface. Select the favorite button by selecting the hard button next to the icon on the LCD screen.

Once the feature is enabled, a star appears at the bottom left of the device page. This star signifies the Favorites page for the device (see right).



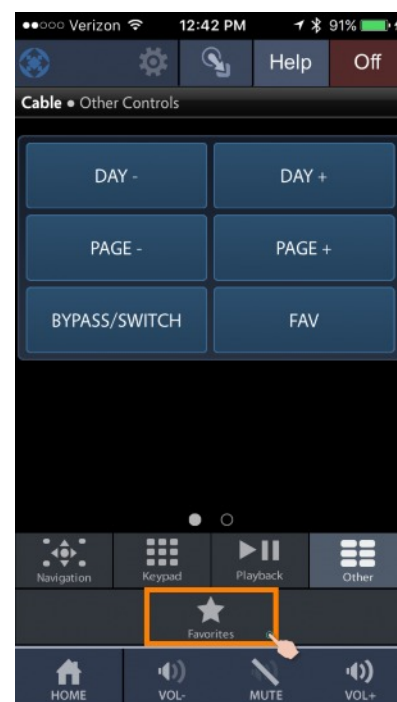
**Favorites Page**

## Touch Screen Interface

The Favorites page can be accessed by pressing the Favorites button on the interface (see *right*). Tap on the buttons to change to that favorite channel and navigation of the Favorites page is accomplished by swiping up/down.



To access Favorites on a touch-screen interface, look for the logo with the star to open the module (see blow).



## How To Setup Favorites

The following steps are to be performed in order to setup Favorites:

### Hard-Buttoned Remote(i.e. TRC-1080/TRC-820/MXHP-R500/R-100):

1

Press the button opens your video service provider's device (i.e. cable box, TiVo, satellite, DVR, or TV tuner)

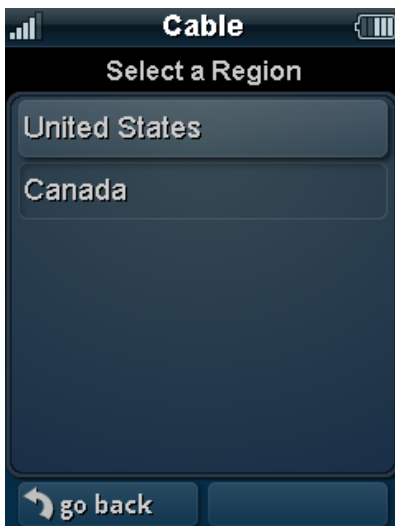
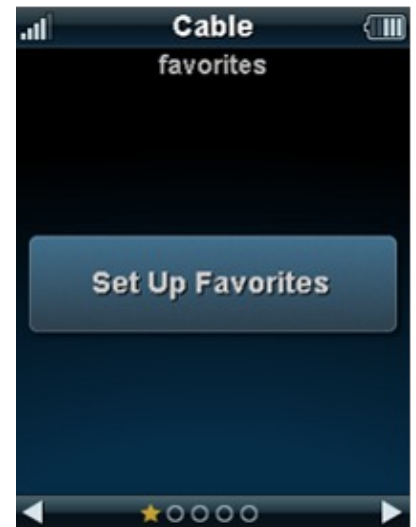
2

Open the **Favorites** page

- Press the left page hard-button for hard-button interfaces
- Press the Favorite logo on touch-screen interfaces

3

Select Set Up **Favorites**



4

Select a **Region** (currently the module only supports United States and Canadian video service providers)

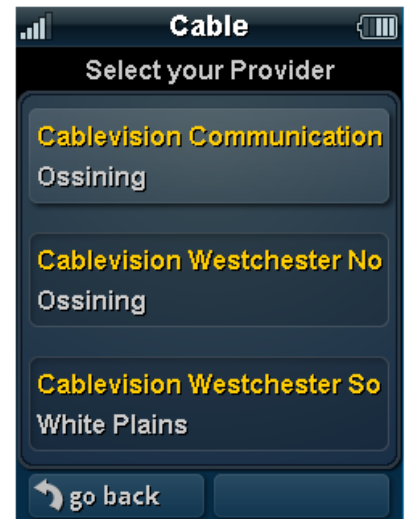
5

Enter the local **zip** or **postal** code and press **Enter**



6

Select a **Provider** (Verizon, Time Warner, Cox, etc.)



7

Select channels from the **Channel Line-Up List** by **checking** the **box** that corresponds to that channel

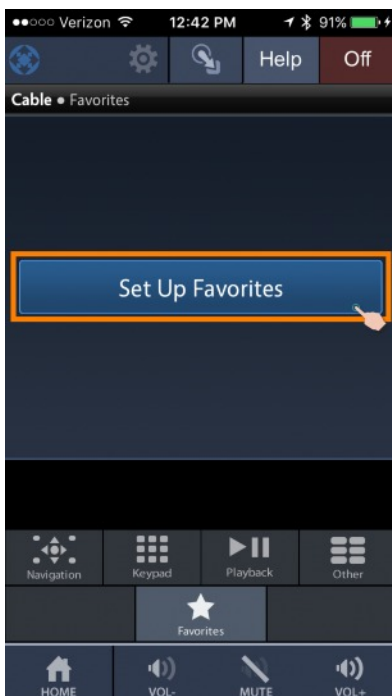
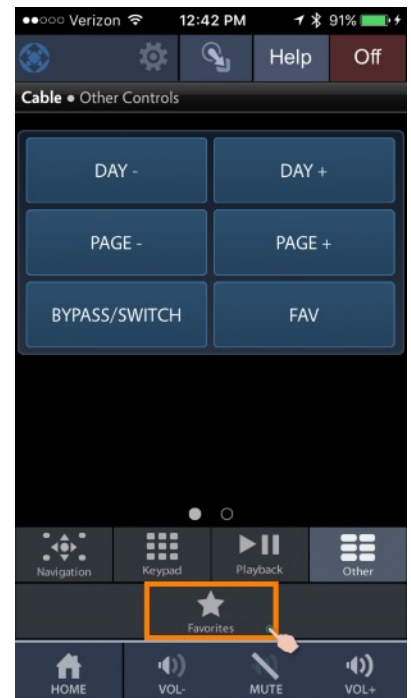
8

Press **Save**

**Touch Screen Interface** (TKP-5500, TKP-7000, TKP-7600, TDC-7100, URC Mobile, MX HomePro/HomeSet mobile app):

1

Locate the **Favorites** icon and select it

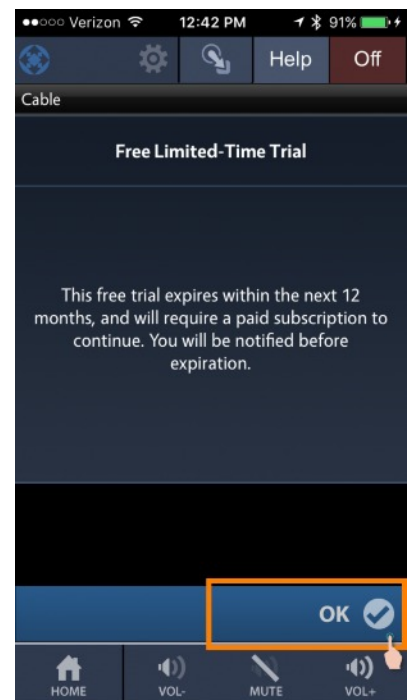


2

Select **Set Up Favorites**

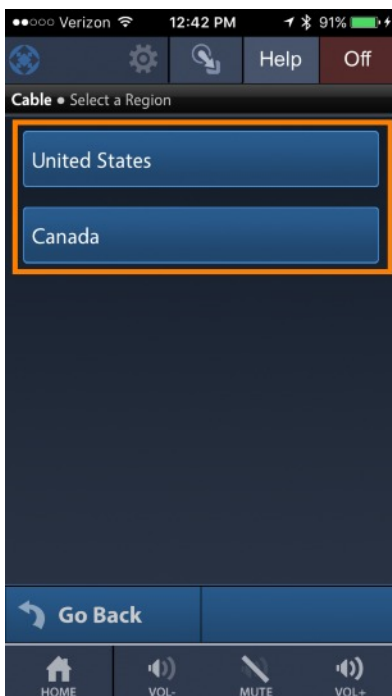
3

Read the Free Limited Trail screen and select **OK**



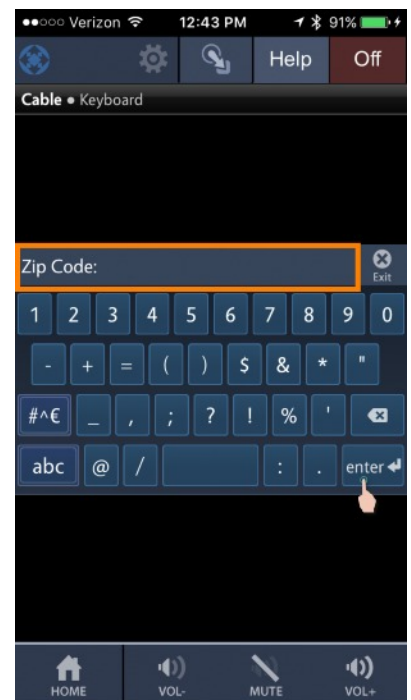
4

Select a **Region** (currently the module only supports United States and Canadian video service providers)



5

Enter the local **zip** or **postal** code and press **Enter**



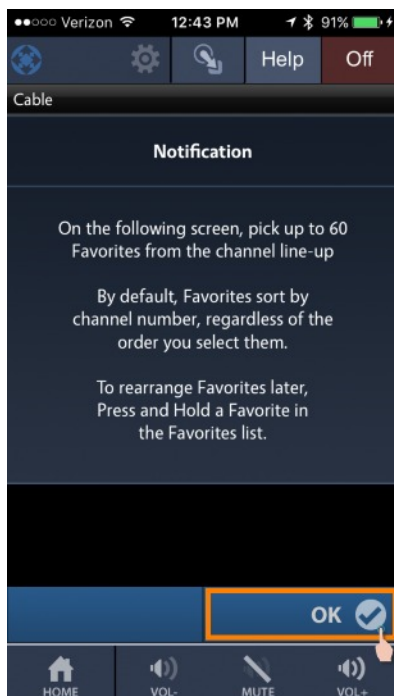
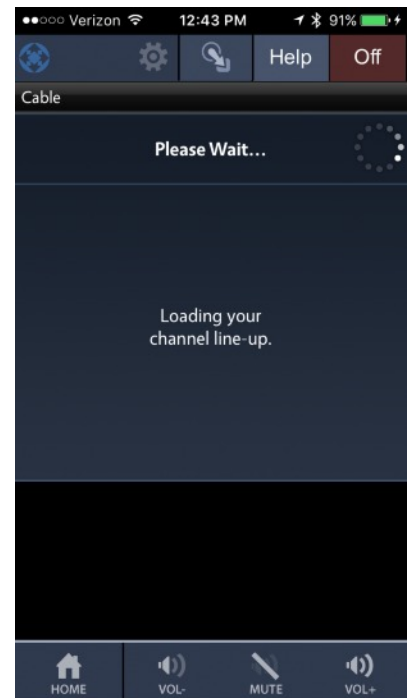
6

Select a **Provider** (Verizon, Time Warner, Cox, etc.)



7

Please wait as the Channel Line up list loads



8

Read the Notification text and select **OK**

9

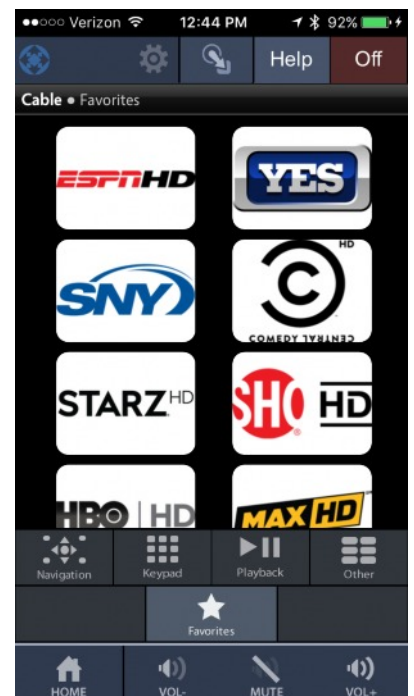
Select channels from the **Channel Line-Up List** by **checking** the **box** that corresponds to that channel

10

Select **Save** to add these channels to your Favorites



When complete, the Favorites page looks similar to the image at the right (dependent on what channels were selected).



## Using Your Favorites

This section is designed to guide you through the various components of the Favorites page.

### **Program Information**

When a favorite channel is highlighted or selected, the information of what is currently playing displays at the top of the interface.

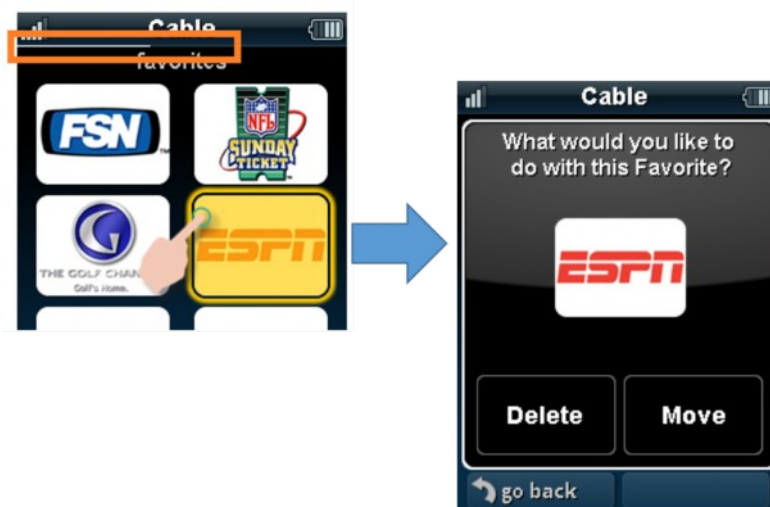
This gives the user a preview of “what’s showing” on that channel as well as the start and end time for that show.



### **Pressing & Holding Favorite Channel**

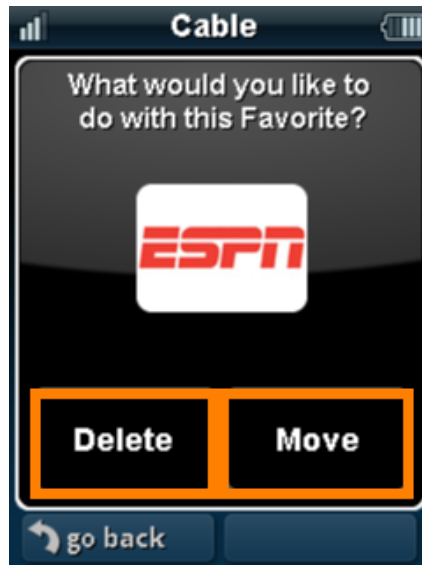
By pressing and holding a favorite channel icon/button for five (5) seconds or more opens a screen that allows the user to move or delete the favorite channel.

*Note: the loading bar at the top fills as you press and hold the button.*



## Delete

The Delete button removes that channel from the Channel List on the Favorites page.



## Move

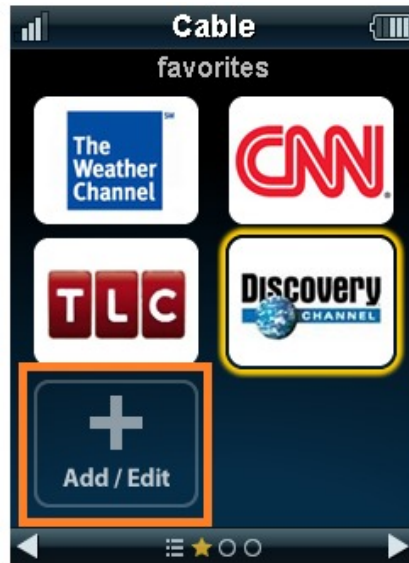
When the move button is selected, the favorite channel icon is highlighted. Use the directional buttons (Up/Down/Left/Right) or drag the icon to move that favorite channel button to a desired location on the channel list (see image below for more details).



After selecting the move option, the button highlights as shown. It can be moved to any location on the Favorites page.

## Add/Edit Menu

This menu is opened by pressing the **Add/Edit** button which is always located at the bottom of the Channel List on the Favorites page (shown below).

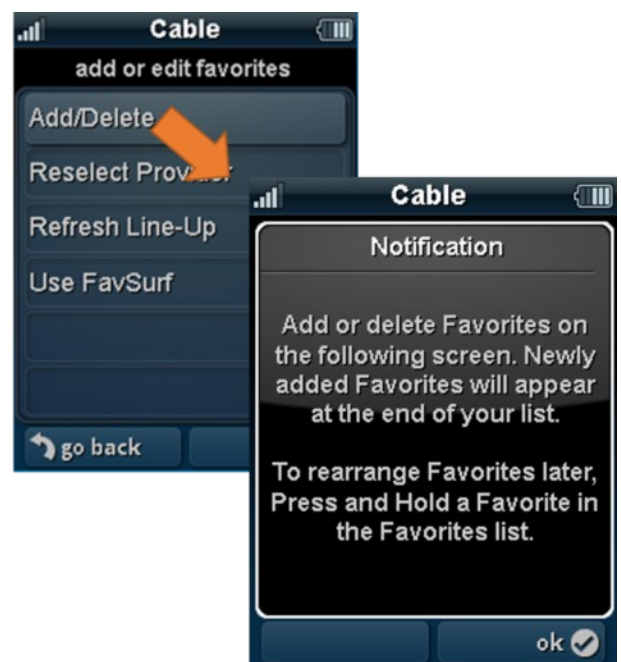


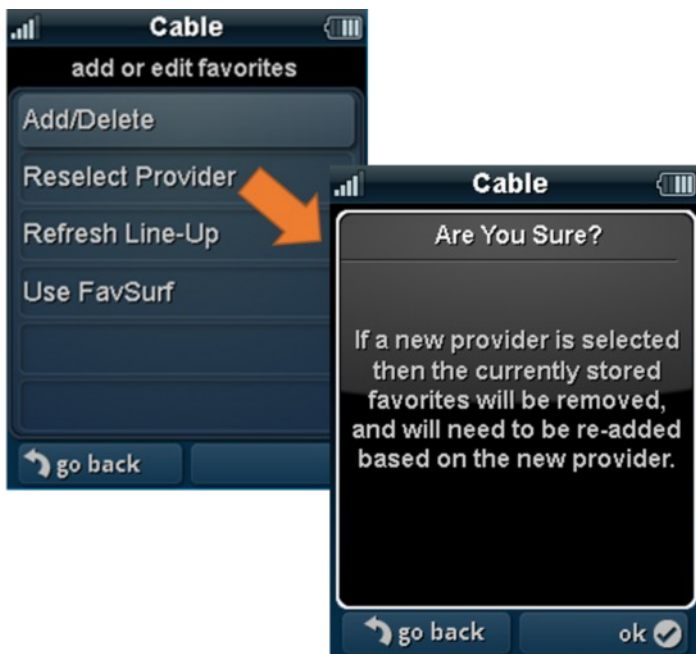
### **Add/Delete:**

When Selected, an instruction notification screen appears that advises the user when they add new favorites they are to be placed at the end of the current Channel List on the Favorites page.

Organizing any newly added favorites **must** be done manually.

To delete a favorite, uncheck the box associated to that channel.





### Reselect Provider:

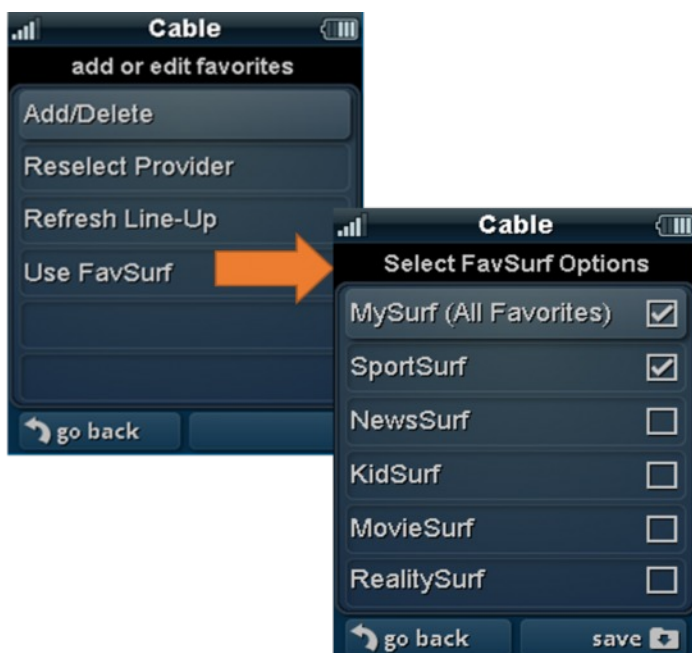
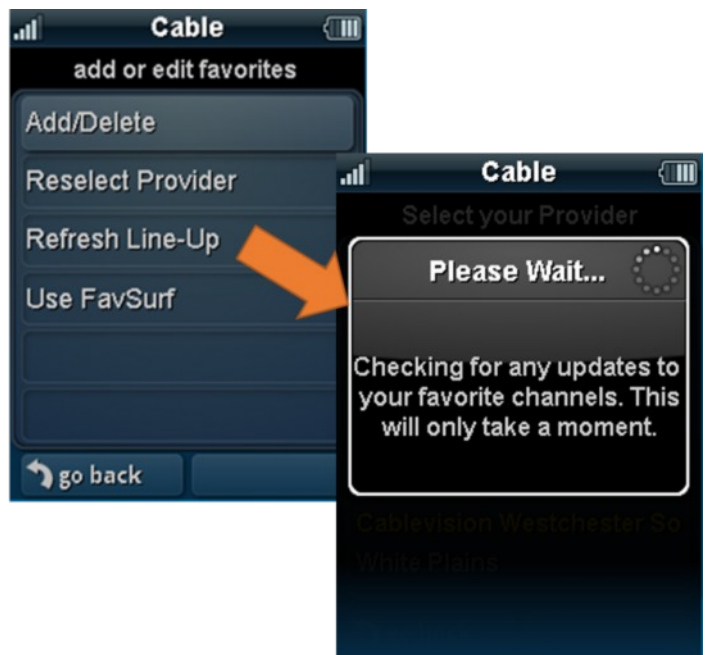
When selected, a confirmation screen appears asking if you are sure you want to select a new provider. Select ok to choose a new provider or go back to return to the previous screen.

### WARNING!

When changing providers, any previous favorite channels are removed permanently.

### Refresh Line-Up

When selected, it forces the user interface to reach out to the Gracenote™ Media Server (via Internet) to check/update any favorites for channel number and/or artwork changes.



### Use FavSurf

This option allows the user to add up to twelve different genre based favorite channel cycling commands.

Note: these are all based on the favorite channels saved on your favorites page.



## FavSurf

Select from these genres:



MySurf



SportSurf



DramaSurf



NewsSurf



MusicSurf



ComedySurf



KidSurf



Reality



DocumentarySurf



MovieSurf



LifestyleSurf



ArtSurf

**MySurf:** toggles through all the **STORED** favorite channels by channel number order.

**SportsSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Sports** genre.

**DramaSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Drama** genre.

**NewsSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **News** genre.

**MusicSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Music** genre.

**MySurf:** toggles through all the **STORED** favorite channels by channel number order.

**SportsSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Sports** genre.

**DramaSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Drama** genre.

**NewsSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **News** genre.

**MusicSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Music** genre.

**ComedySurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Comedy** genre.

**KidSurf:** toggles through all the user's stored favorites that are currently playing shows tagged under the **Children** genre.